



## Notice of Nondiscrimination And Accessibility

Kinwell complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. Kinwell does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**We provide:**

**Free aids and services to people with disabilities to communicate effectively with us such as:**

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

**Free language assistance services to people whose primary language is not English, such as:**

- Qualified interpreters
- Information written in other languages

**If you need these services, contact us at 833.411.5469.**

If you believe that Kinwell has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Compliance at [compliance@kinwellhealth.com](mailto:compliance@kinwellhealth.com) or by calling Compliance at 833-910-4400. If you need help filing your grievance, Compliance is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services  
200 Independence Avenues, WN  
Room 509F, HHH Building  
Washington, D.C. 20201  
1.800.368.1019, 1.800.537.7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



**Call for free language assistance services and appropriate auxiliary aids and services. 844.917.3281 | TDD: 711**

Spanish: Llame para obtener servicios gratuitos de asistencia lingüística, y ayudas y servicios auxiliares apropiados.

Chinese: 呼吁提供免费的语言援助服务和适当的辅助设备及服务 | 呼籲提供免費的語言援助服務和適當的輔助設備及服務

Vietnamese: Gọi cho các dịch vụ hỗ trợ ngôn ngữ miễn phí và các hỗ trợ và dịch vụ phụ trợ thích hợp.

Korean: 무료 언어 지원 서비스와 적절한 보조 도구 및 서비스를 신청하십시오.

Russian: Звоните для получения бесплатных услуг по переводу и других вспомогательных средств и услуг.

Tagalog: Tumawag para sa mga lib्रेng serbisyo ng tulong sa wika at angkop na mga karagdagang tulong at serbisyo.

Ukrainian: Звертайтеся за безкоштовною мовною підтримкою та відповідними додатковими послугами.

(Cambodian): សូមហៅទូរសព្ទទៅសេវាជំនួយភាសាដោយឥតគិតថ្លៃ ព្រមទាំងសេវាកម្មនិងជំនួយចាំបាច់ដល់សមាជិកផ្សេងៗ។

Japanese: 無料言語支援サービスと適切な補助器具及びサービスをお求めください。

Amharic: ለነፃ የቋንቋ እርዳታ አገልግሎቶች እና ተገቢ ድጋፍ ሰጪ ኢንሹር ሙሳሪያዎችን እና አገልግሎቶችን ለማግኘት በስልክ ቁጥር

Cushite: Tajaajiloota deeggarsa afaan bilisaa fi gargaarsaa fi tajaajiloota barbaachisaa ta'an argachuuf bilbilaa.

Arabic: تصل للحصول على خدمات المساعدة اللغوية المجانية والمساعدات والخدمات المناسبة.

Punjabi: ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਅਤੇ ਉਚਿਤ ਸਹਾਇਕ ਚੀਜ਼ਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਵਾਸਤੇ ਕਾਲ ਕਰੋ।

German: Fordern Sie kostenlose Sprachunterstützungsdienste und geeignete Hilfsmittel und Dienstleistungen an.

Laotian: ໂທເພື່ອຮັບການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ ແລະ ການບໍລິການ ແລະ ການຊ່ວຍເຫຼືອພິເສດທີ່ເໝາະສົມແບບບໍ່ເສຍຄ່າ.